

# Joyce M. Boeringer, Ph.D.

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## **Corporate Leadership and Business Expertise:**

Work with leaders to strengthen organizational strategies, business and compliance processes, and training that drive company and individual performance.

### Provided Leadership, Portfolio, and Project Management to benefit:

- Program and project management of compliance plans and training.
- Portfolios for three functional organizations and projects in five functional organizations: managed in accordance with organizational strategies, and Project Management Institute and company best practices.
- Portfolio owner and project reporting: risk management and project status on initiation, planning, monitoring and controlling, execution, and closing activities resulted in improved management awareness and information about portfolios and projects. Utilized data analytics that supported effective and fact-based decisions.
- Multiple complex and technical projects: required team work and collaboration across multi-functional organizations, business units, multiple United States and international sites for engineering, human resources, shared services, and technology organizations.
- Project supplier relationships: collaborated with clients and wrote statements of work for courseware design and development, and contracts for other training services.
- Combined multiple e-testing course platforms and training management systems: collaborated with multiple organizations and sites on software conversion to one system resulted in more accurate and efficient systems and services, and elimination of redundant independent systems.
- Project Management Office (PMO): customized development and presentation of project manager (PM) training for quick assimilation of PM's into the PMO environment.
- Management and facilitation of Leadership training: for all levels of management and Integrated Project Team Leads at multiple United States and international sites, included scheduling and coordination with senior executives.
- Managed customized consultation services: collaborated to establish learning goals, team building, and computer software solutions for process improvements of teams, individuals, and external suppliers which resulted in improved performance and productivity.
- Implementation, training, and sustaining support: for new electronic roster system at five Boeing sites resulted in significantly decreased cost and elimination of manual training attendance input and paper records.
- Computer training support for all levels of Microsoft Office software: met training requirements for 3,000 employees across the Boeing enterprise, included budget recommendations, coordinating instructors' and course schedules, training consultation, and document problem resolutions with employees.
- Test-out training methodology: research, design, development, and implementation of new test-out training options significantly decreased instructor and student classroom hours.
- "Minds-On" blended learning methodology: research, design, development, implementation, and presentation of courses utilizing new methodology eliminated one-year training backlog and significantly reduced student cycle time from course request to course completion.
- NASA-Boeing Source Evaluation purchase of computer training materials: coordinated site implementation plan and delivery to multiple locations for use by 3,000 employees.
- Site-wide training initiatives: collaborated and presented new Electronic Timecard System, enterprise strategic Vision Support Plan, and Ethics.

**Other Skills:**

- Strong project and time management: research and analysis supported special projects, documented organizational training requirements, and managed course development.
- Excellent communication: presentations, interpersonal, written, verbal, and listening.
- Excellent skills and abilities: diversity awareness, critical thinking, versatility, team performance, and managing others for success.
- Software proficiency: all levels of Microsoft Windows and Office Word, Excel, Outlook, PowerPoint, and Project; and Mindjet MindManager; Adobe Acrobat; MiniTab and SPSS (statistical tools). Working knowledge in Access, FrontPage, and Visio.
- Software and courseware testing and anomaly documentation.

**Work History:**

2016 to Present: J.M. Boeringer Consulting & Business Services, LLC.

2012 to 2015: Ph.D. Student, Capella University.

1972 to 2012: The Boeing Company:

- 2004 – 2012: Project Management Specialist.
- 1999 – 2004: Employee Development Specialist.
- 1972 – 1999: Technology, learning development, and administrative positions.

**Education:**

- 2015: Ph.D., *cum laude*, in Organization and Management, Project Management specialization, Capella University, Minneapolis, MN.
- 2000: M.A., in Computer Resources and Information Management, Webster University, Webster Groves, MO.
- 1997: B.A., in Business, Barry University, Miami Shores, FL.
- 1994: A.S., in General Studies, Eastern Florida State College, Cocoa, FL.

**Certifications:**

- Achieve Global (Zenger-Miller): Certified Genuine Leadership Facilitator.
- Birkman International, Inc.: Certified Birkman Coach.
- Boeing: Lean Six Sigma Black Belt, and Certified Green Belt.
- Dale Carnegie: Certified Speaker.
- Development Dimensions International (DDI): Certified Teamwork Learning Path Facilitator.
- New York University: Certified Corporate On-Line Instructor.

**Awards/Professional:**

- Capella University: Delta Mu Delta Honor Society.
- NASA: Manned Space Flight Awareness Launch Honoree, two awards; and Special Certificate of Recognition for exceeding expectations in development and delivery of training that supported the astronauts, Kennedy Space Center engineers, and Houston Mission Engineering Support Center during on-orbit missions.
- Partnering for Compliance™ International Conference: Gerard Alexander Monk Memorial Scholarship.
- Association for Talent Development (ATD): Member.
- Boeing: Learning, Training and Development Diversity Award; Learning Summit presenter at Boeing Leadership Center.
- Elliott Masie TechLearn Conference: Selected through competitive proposal process to present at two international conferences.
- Project Management Institute: International Member; Space Coast Chapter Member and former Director of Governance and Compliance.
- Society for Human Resource Management (SHRM): Member.